



**COMMUNITY RESOURCES**  
**(Smyth County-Marion-Chilhowie-Saltville)**  
(last updated 8/16/2011)

This "Street Sheet" is designed to provide anyone in a crisis with immediate resources or for others to give referrals. Listed are temporary shelters, housing services, clothing referrals, crisis centers, employment and training programs, health care information, and meal programs. For additions or corrections, contact HOPE at 1-877-818-8680 or 276-228-6280 or email [hope@wythehope.org](mailto:hope@wythehope.org). Visit [www.wythehope.org](http://www.wythehope.org) for the most updated information.

**Better Business Bureau**

**Western Virginia Office-Roanoke**; visit [www.vabbb.org](http://www.vabbb.org) or call 1-800-533-5501.

**Clothing/Furniture/Household Items**

**Mountain C.A.P. (Community Action Program)**, call locally in Marion, 602 S. Iron Street; 276-783-7337. (Must meet qualifications for services.)  
**Secondhand Treasures Thrift Store-Marion**, 111 Brunswick Lane; visit [www.frc-inc.org](http://www.frc-inc.org) and click "Thrift Store" or call 276-783-4048.

**Credit Problems/Foreclosure Prevention**

If you are thinking about bankruptcy, contact: Legal Aid for advice or HOPE for free budget counseling:  
**Southwest Virginia Legal Aid Society**, 227 West Cherry Street, Marion; visit [www.svlas.org](http://www.svlas.org) or call 1-800-277-6754 or 276-783-8300.  
**HOPE**, 680 W. Main Street (HOPE Ministry Center), Wytheville; visit [www.wythehope.org](http://www.wythehope.org) or call 1-877-818-8680 or 276-228-6280.  
NeighborWorks America **Loan Modification Scan Alert**; call 1-888-995-4673 or visit [www.loanscamalert.org](http://www.loanscamalert.org).

Every person is entitled to one free credit report per year from each of the reporting agencies. To obtain your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228.

**Credit Reporting Agencies**

**Experien**, visit [www.experien.com](http://www.experien.com) or call 1-888-397-3742.  
**Equifax**, visit [www.equifax.com](http://www.equifax.com) or call 1-800-685-1111.  
**Transunion**, visit [www.transunion.com](http://www.transunion.com) or call 1-800-916-8800.

**Education**

**Blue Ridge Job Corps Academy-Marion**, 245 W. Main Street; visit [blueridge.jobcorps.gov](http://blueridge.jobcorps.gov) or call 877-604-2354 or 276-783-7221.  
**Industrial and Developmental Centers** (Mount Rogers Community Services Board); visit [www.mtrogerscsb.com](http://www.mtrogerscsb.com) or locally in Atkins, 276-783-7135. (Provides individualized employment, training, and support services to individuals with disabilities.)  
**Lindsey Wilson College School of Professional Counseling-Wytheville**, Wytheville Community College, 1000 East Main Street; visit [www.lindsey.edu](http://www.lindsey.edu) or call 276-920-0899.  
**Mount Rogers Regional Adult Education Program** (GED and ESL classes); visit [www.mraep.org](http://www.mraep.org) or call 1-800-322-7748 or 276-228-5481. (Provides access to education for those who did not receive a high school diploma.)  
**Mountain C.A.P. (Community Action Program) Head Start**, visit [www.headstartva.org](http://www.headstartva.org) or locally in Smyth County; 255 Thomas Bridge Road, Marion; 276-783-2117  
**Smyth Career and Technology Center**, 147 Fox Valley Road, Marion; visit [www.scsb.org/sctc](http://www.scsb.org/sctc) or call 276-646-8117.

**Education (continued)**

**Old Dominion University Teletechnet Site-Wytheville**, Wytheville Community College, 1000 East Main Street; visit [dl.odu.edu](http://dl.odu.edu) or call 276-223-0161.  
**Smyth County Adult Literacy Enrichment**; call 276-783-7950.  
**Smyth County Education Center of Wytheville Community College-Atkins**, 300 Gordondale Road; call 276-783-1777.  
**Southwest Virginia Higher Education Center**, Virginia Highlands Community College Campus, Abingdon; visit [www.swcenter.edu](http://www.swcenter.edu) or call 276-619-4300.  
**Virginia Employment Commission**; visit [www.vec.state.va.us](http://www.vec.state.va.us) or locally in Marion, 1590 N. Main Street; 276-781-7431 (Tuesdays 4:30 p.m. to 7:30 p.m.). (Provides GED classes; no pre-registration required; no classes on holidays or during bad weather.)  
**Virginia Highlands Community College**, Abingdon; visit [www.vhcc.edu](http://www.vhcc.edu) or call 1-877-207-6115 or 276-739-2400.  
**Wytheville Community College**, 1000 E. Main Street; visit [www.wc.cc.va.us](http://www.wc.cc.va.us) or call 1-800-468-1195 or 276-223-4700.

**Emergency 9-1-1**

**Sheriff's Department**; call 9-1-1 for emergencies or local non-emergencies in Smyth County, 111 W. Court Street, Marion; 276-782-4056.  
**Police Department**; call 9-1-1 for emergencies or local non-emergencies:  
Chilhowie, 325 E. Lee Highway; 276-646-3232  
Marion, 55 S. Main Street; 276-783-8145  
**Virginia State Police**; visit [www.vsp.state.va.us](http://www.vsp.state.va.us) or call 9-1-1 for emergencies or local non-emergencies in Smyth County, 1186 E. Lee Highway, Wytheville; 276-223-4204.

**Employment and Training**

**Abacus Staffing-Marion**, 201 E. Main Street; call 276-781-1694.  
**Atwork Personnel Service-Marion**, 123 S. Chestnut Street; call 276-783-1002.  
**Blue Ridge Job Corps Academy-Marion**, 245 W. Main Street; visit [blueridge.jobcorps.gov](http://blueridge.jobcorps.gov) or call 877-604-2354 or 276-783-7221.  
**District Three Governmental Cooperative**; visit [www.district-three.org](http://www.district-three.org) or locally:  
Marion, 4453 Lee Highway; 1-800-541-0933 or 276-783-8157  
Saltville, 319 5th Street; 276-496-3824  
(Provides services to individuals age 60 and older.)  
**People, Inc.-Marion**, 201 E. Main Street #103; visit [www.peopleinc.net](http://www.peopleinc.net) or call 276-783-2432.  
**Smyth Career and Technology Center-Marion**; 147 Fox Valley Road; visit [www.scsb.org/sctc](http://www.scsb.org/sctc) or call 276-646-8117.  
**Virginia Department of Rehabilitative Services**; visit [www.vadrs.org](http://www.vadrs.org) or locally in Marion, 1590 N. Main Street; 276-781-7466. (Provides training and employment services for individuals with severe disabilities.)  
**Virginia Employment Commission**; visit [www.vec.state.va.us](http://www.vec.state.va.us) or locally in Marion, 1590 N. Main Street; 276-781-7431. (Free job search registration and unemployment insurance program.)

**Food**

**Atkins First Church of God**, 6118 Lee Highway; call 276-783-2259. (Open first Tuesday of the month 4:00 p.m. to 6:00 p.m.)  
**Bread of Life Community Food Pantry-Saltville**; call 276-706-0740 (For Saltville residents only. Last name A-L: open second Thursday of the month 10:30 a.m. to 4:00 p.m. Last name M-Z: open third Thursday of the month 10:30 a.m. to 4:00 p.m.)

**Food (continued)**

**Food Stamp Program** (Virginia Department of Social Services); visit [www.dss.state.va.us](http://www.dss.state.va.us) or call your local Department of Social Services in Smyth County, 121 Bagley Circle, Suite 200, Marion; 276-783-8148.  
**Loaves and Fishes-Chilhowie**, 141 Pine Avenue; call 276-646-9939. (Open first and third Thursdays of the month 10:00 a.m. to 1:00 p.m. and 6:30 p.m. to 7:30 p.m.)  
**Main Street Mission-Marion**, 222 E. Main Street; visit [www.mainstreetmission.com](http://www.mainstreetmission.com) or call 276-783-5466. (Open Thursdays. Church service 6:15 p.m. and food distribution 7:00 p.m. Must attend service to receive food.)  
**Mountain C.A.P. (Community Action Program)-Marion**, 602 S. Iron Street; call 276-783-7337. (May provide emergency food packages to families/individuals who meet qualifications.)  
**Women, Infants and Children (WIC) Program** (Virginia Department of Health), visit [www.vahealth.org](http://www.vahealth.org) or call your local Health Department in Smyth County, 201 Francis Marion Lane, First Floor, Marion; 276-781-7460.

**Health Care**

**Community Counseling Centers** (Mount Rogers Community Services Board); visit [www.mtrogerscsb.com](http://www.mtrogerscsb.com) or locally in Smyth County, 416 E. Main Street, Marion; 276-783-8185. (Provides psychiatric evaluations, counseling, crisis services, and substance abuse services.)  
**Family Access to Medical Insurance Security (FAMIS)**, visit [www.famis.org](http://www.famis.org), call 1-866-873-2647, or call your local Department of Social Services in Smyth County, 121 Bagley Circle, Suite 200, Marion; 276-783-8148. (A health insurance program that provides low-cost or free health coverage for children under age 19.)  
**Konnarock Health Clinic-Damascus**, 20471 Azen Road; call 276-388-3411.  
**Lions Club**; visit [www.lionsclubs.org](http://www.lionsclubs.org). (Provides eyeglasses and eye exams for qualified individuals.)  
**Mount Rogers Medication Assistance Program-The Pharmacy Connection** (Virginia Health Care Foundation); visit [www.vhcf.org](http://www.vhcf.org) or locally in Marion 276-783-8148 or Saltville 276-496-4433.  
**Saltville Medical Center**, 308 W. Main Street; call 276-496-4433. (Provides services on a sliding fee scale for qualified patients. Also administers the Mount Rogers Medication Assistance Program to help patients without prescription coverage get the medicine they need. Open Monday through Friday 8:30 a.m. to 7:00 p.m., Saturday 8:00 a.m. to 6:00 p.m.)  
**Smyth County Community Hospital**, 565 Radio Hill Road, Marion; visit [www.scchosp.org](http://www.scchosp.org) or call 276-782-1234.  
**Smyth County Free Clinic**, 1583 N. Main Street, Marion; visit [www.smythfreeclinic.org](http://www.smythfreeclinic.org) or call 276-781-2090. (Provides general health care services to families/individuals who are working or have worked in the past six months but have no health insurance coverage. Must meet income qualifications. Patients cannot be receiving SSI/SSDI benefits.)  
**Southwest Virginia Regional Dental Center**, 319 5th Avenue, Saltville; visit [www.svchs.com/svrdc.html](http://www.svchs.com/svrdc.html) or call 1-888-531-8354. (Monday through Saturday 8:00 a.m. to 6:30 p.m.) (Accepts Medicaid, FAMIS and all major insurances; payment arrangements available based on ability to pay.)  
**U.S. Department of Veterans Affairs**; visit [www.va.gov](http://www.va.gov) or locally: Veterans Benefits Administration, Roanoke Regional Office, 210 Franklin Road, SW; 1-800-827-1000.  
Saltville Outpatient Clinic, 308 W. Main Street; 276-496-4433.  
VA Medical Center-Salem, 1970 Roanoke Boulevard; 1-888-982-2463 or 540-982-2463.

### Health Care (continued)

**Virginia Department of Health;** visit [www.vahealth.org](http://www.vahealth.org) or call your local Health Department in Smyth County, 201 Francis Marion Lane, First Floor, Marion; 276-781-7460. (Provides maternal and child healthcare, reproductive healthcare, disease prevention services, and environmental protection services. Some services are free; some are based on income; and some have an established fee.)

**Virginia Department of Rehabilitative Services,** visit [www.vadrs.org](http://www.vadrs.org) or locally in Marion, 1590 N. Main Street; 276-781-7466. (Provides assistance to individuals with physical, mental, and emotional disabilities to become self-supporting and as independent as possible.)

**Whitewall Community Health Clinic,** 16153 Highlands Parkway; call 276-388-3067. (Provides services on a sliding fee scale for qualified patients. Also administers the Mount Rogers Medication Assistance Program to help patients without prescription coverage get the medication they need. Open Mondays, Wednesdays, and Fridays 8:30 a.m. to 5:00 p.m. and Thursdays 10:30 a.m. to 7:00 p.m.)

### Housing Resources-Agency

**HOPE,** 680 W. Main Street (HOPE Ministry Center), Wytheville; visit [www.wythehope.org](http://www.wythehope.org) or call 1-877-818-8680 or 276-228-6280. (State-funded Homeless Intervention Program provides counseling, referral, and financial assistance to individuals and families at risk of becoming homeless.)

**Marion Redevelopment and Housing Authority,** 237 Miller Avenue; call 276-783-3381.

**USDA Rural Development,** 100 USDA Drive, Wytheville; visit [www.rurdev.usda.gov](http://www.rurdev.usda.gov) or call 276-228-3513. (Low interest mortgages, home loans, and home repair.)

**Virginia Housing Development Authority,** 105 East Main Street, Wytheville; visit [www.vhda.com](http://www.vhda.com) or call 276-228-7060. (VHDA is a public mortgage finance agency whose mission is to help low- and moderate-income Virginians attain quality, affordable housing.)

### Housing Resources-Rent Based on Income

**Battleground Apartments,** 105 Battleground Avenue, Saltville; call 276-496-3399.

**Marion Redevelopment and Housing Authority,** 237 Miller Avenue; call 276-783-3381.

**North Fork Manor,** 500 Elizabeth Street, Saltville; call 276-496-7911.

**Southview Apartments,** 252 View Drive, Marion; call 276-646-5766.

### Housing Resources-Section 8 Administration

**Smyth County Department of Social Services,** 121 Bagley Circle, Suite 200, Marion; call 276-783-8148.

### Housing Resources-Weatherization

**Mountain C.A.P. (Community Action Program),** call locally in Marion, Iron Street; 276-783-7337. (Must meet qualifications for services.)

### Internal Revenue Service

**Philadelphia Office,** Philadelphia, PA 19255-0022; visit [www.irs.gov](http://www.irs.gov) or call 1-800-829-1040.

### Legal Services

**Family Resource Center-Wytheville;** P.O. Box 612; visit [www.frc-inc.org](http://www.frc-inc.org) or call 276-228-8431. (Provides court and legal advocacy.)

**Southwest Virginia Legal Aid Society,** 227 West Cherry Street, Marion; visit [www.svlas.org](http://www.svlas.org) or call 1-800-277-6754 or 276-783-8300.

### Legal Services (continued)

**Virginia Lawyer Referral Service** (Virginia State Bar); visit [www.vsb.org](http://www.vsb.org) or call 1-800-552-7977.

### Locality Information

**Smyth County;** visit [www.smythcounty.org](http://www.smythcounty.org) or call 276-783-3298.

**Chamber of Commerce of Smyth County;** visit [www.smythchamber.org](http://www.smythchamber.org) or call 276-783-3161.

### Other Services

**American Red Cross;** visit [www.redcross.org](http://www.redcross.org) or locally: Smyth County Chapter, 241 W. Main Street, Marion; 276-783-5681. (Provides emergency assistance with disaster recovery, medications, eviction notices, and power bills.)

### Senior Citizens Services

**District Three Governmental Cooperative;** visit [www.district-three.org](http://www.district-three.org) or locally:

Marion, 4453 Lee Highway; 1-800-541-0933 or 276-783-8157

Saltville, 319 5th Street; 276-496-3824

(Provides services to individuals age 60 and older.)

### Shelters (Temporary/Emergency)

**Crossroads Shelter-Wytheville,** 240 Calhoun Street; visit

[www.crossroads-shelter.org](http://www.crossroads-shelter.org) or call 276-228-9270. (Provides temporary food and shelter to homeless men, women, and children including transients.)

**Family Resource Center-Wytheville,** P.O. Box 612; visit [www.frc-inc.org](http://www.frc-inc.org) or call 276-228-8431 or 800-613-6145. (Provides emergency shelter, education, resources, and services addressing the issues of domestic and sexual violence and child abuse and neglect.)

**Presbyterian Children's Home of the Highlands-Wytheville,** 425 Grayson Road; visit [www.pchh.org](http://www.pchh.org) or call 276-228-2861. (Provides residential care for children in crisis ages 5-17.)

### Special Needs Assistance

**Advanced Patient Advocacy;** visit [www.apallic.com/Patients](http://www.apallic.com/Patients) or call 804-272-6001. (Helps individuals secure government benefits such as Social Security Disability and Medicaid.)

**Appalachian Independence Center;** visit [www.aicadvocates.org](http://www.aicadvocates.org) or locally in Abingdon, 230 Charwood Drive; 276-628-2979. (Assures that individuals with disabilities in southwest Virginia receive the services they need.)

**Brain Injury Services of Southwest Virginia;** visit [www.bisswva.org](http://www.bisswva.org) or locally in Abingdon call 276-628-2979. (Assists brain injury survivors and their families.)

**Bristol Regional Speech and Hearing Center,** 2603 Osborne Street, Suite 1; visit [www.bristolspeechandhearing.com](http://www.bristolspeechandhearing.com) or call 276-669-6331. (Provides used hearing aids.)

**Social Security Administration;** visit [www.ssa.gov](http://www.ssa.gov), call 1-800-772-1213 or locally in Bristol, 2484 Lee Highway; 1-866-504-5013

**Virginia Department for the Deaf and Hard of Hearing;** visit [www.vddhh.org](http://www.vddhh.org) or call 1-800-552-7917.

**Virginia Department for the Blind and Vision Impaired;** visit [www.vdbvi.org](http://www.vdbvi.org), call 1-800-622-2155 or locally:

Bristol, 111 Commonwealth Avenue, Suite 200; 276-642-7317

**Virginia Department of Rehabilitative Services,** visit [www.vadrs.org](http://www.vadrs.org) or locally in Marion, 1590 N. Main Street; 276-781-7466. (Provides assistance to individuals with physical, mental, and emotional disabilities to become self-supporting and as independent as possible.)

### Substance Abuse

**Alcohol Anonymous;** visit [www.aavirginia.org](http://www.aavirginia.org) or call 1-800-886-8925 for local group meeting information.

**Community Counseling Centers** (Mount Rogers Community Services Board); visit [www.mtrogerscsb.com](http://www.mtrogerscsb.com) or locally in Smyth County, 416 E. Main Street, Marion; 276-783-8185. (Provides psychiatric evaluations, counseling, crisis services, and substance abuse services.)

### Transportation

**Public Transit** (District Three Governmental Cooperative); visit [www.district-three.org](http://www.district-three.org) or locally in Smyth County and Marion, 4453 Lee Highway; 276-782-9300 or 276-782-9301. (Provides public transit programs to all age groups.)

**Greyhound Bus Line;** visit [www.greyhound.com](http://www.greyhound.com), call 1-800-231-2222 or locally in Marion, 141 Dabney Drive (R&M Heating & Cooling); 783-7114.

### Veterans Services

**U.S. Department of Veterans Affairs;** visit [www.va.gov](http://www.va.gov) or locally:

Veterans Benefits Administration, Roanoke Regional Office, 210 Franklin Road, SW; 1-800-827-1000.

Saltville Outpatient Clinic, 308 W. Main Street; 276-496-4433.

VA Medical Center-Salem, 1970 Roanoke Boulevard; 1-888-982-2463 or 540-982-2463.

### Victims of Crime

**Family Resource Center-Wytheville,** P.O. Box 612; visit [www.frc-inc.org](http://www.frc-inc.org) or call 276-228-8431 or 800-613-6145. (Provides emergency shelter, education, resources, and services addressing the issues of domestic and sexual violence and child abuse and neglect.)

**Victim Witness Program;** locally in Smyth County, 109 W. Main Street, Room 124, Marion; 276-782-4061 or 276-782-4042. (Ensures that crime victims and witnesses receive fair and compassionate treatment while participating in the criminal justice system.)

### Virginia Department of Social Services

Visit [www.dss.state.va.us](http://www.dss.state.va.us) or call your local Department of Social Services in Smyth County, 121 Bagley Circle, Suite 200, Marion; 276-783-8148.

**Child Abuse Hotline;** 1-800-552-7096

### Vital Statistics

**Office of Vital Records** (Virginia Department of Health); visit [www.vahealth.org](http://www.vahealth.org) or call your local Health Department in Smyth County, 201 Francis Marion Lane, First Floor, Marion; 276-781-7460. (Provides birth and death certificates.)

HOPE is a human services organization facilitating initiatives and coordinating services aimed at improving the overall well-being of individuals and families by providing the tools necessary to increase self-sufficiency, promote healthy lifestyles and enhance quality of life.